Docket No. AMENDMENT TRANSMITTAL LETTER **APB-019** Application No. Filing Date Examiner Art Unit S. M. Collins 09/578156-Conf. #4279 May 23, 2000 2143 Applicant(s): Lundy M. LEWIS METHOD AND APPARATUS FOR EVENT CORRELATION IN SERVICE LEVEL Invention: MANAGEMENT (SLM) TO THE COMMISSIONER FOR PATENTS Transmitted herewith is an amendment in the above-identified application. JUN 2 1 2004 The fee has been calculated and is transmitted as shown below. Technology Center 2100 **CLAIMS AS AMENDED Claims** Highest Number Remaining Number After Previously Extra Claims <u>Ame</u>ndment Present Rate Paid **Total Claims** 26 0.00 24 Х Independent 0.00 9 9 = Х Claims Multiple Dependent Claims (check if applicable) 420.00 Other fee (please specify): Extension for response within second month TOTAL ADDITIONAL FEE FOR THIS AMENDMENT: 420.00 Small Entity x Large Entity No additional fee is required for this amendment. X Please charge Deposit Account No. 12-0080 in the amount of \$ 420.00 A duplicate copy of this sheet is enclosed. A check in the amount of \$ to cover the filing fee is enclosed. Payment by credit card. Form PTO-2038 is attached. X The Director is hereby authorized to charge and credit Deposit Account No. as described below. A duplicate copy of this sheet is enclosed. Credit any overpayment. Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17. Dated: June 10, 2004 David R. Burns Attorney Reg. No.: LAHIVE & COCKFIELD, LLP 28 State Street

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EL982742125US, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: June 10, 2004

(617) 227-7400

Boston, Massachusetts 02109

Signature:

(David R. Burns)

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呼EE TRANSMITTAL		Application Number				09/578156-Conf. #4279		
	-	Filing Date			<del>.</del> .	May 23, 2000		
for FY 2004		First Named Inventor			ator	Lundy M. LEWIS		
Effective 10/01/2003. Patent fees are subject to annual revision.		Examiner Name			1101	S. M. Collins		
Applicant plains amplify at the status Con 27 CER 4 27								
Applicant claims small entity status. See 37 CFR 1.27		Art Unit			<del></del>	2143		
TOTAL AMOUNT OF PAYMENT (\$) 420.00		Attorney Docket No.				APB-019 DECE	$\pm 7 \times E$	
METHOD OF PAYMENT (check all that apply)	↓			FEE	CALCU	LATION (continued)		
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X Charge fee(s) indicated below X Credit any overpayments	1053	130	1053	130	Non-Engli	sh specification		
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Charge fee(s) indicated below, except for the filing fee the above-identified deposit account.	1805	1,840*	1805	1 840*	Requestin	g publication of SIR after		
FEE CALCULATION	1251	110	2251	55	Examiner	action for reply within first month		
BASIC FILING FEE	1252	420	2252	210		for reply within second month	420.00	
arge Entity Small Entity	1253	950	2253	475		for reply within third month		
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ode (\$) Code (\$) 001 770 2001 385 Utility filing fee	1255	2,010	2255	1,005	Extension	for reply within fifth month		
002 340 2002 170 Design filing fee	1401	330	2401	165	Notice of A	• •		
003 530 2003 265 Plant filing fee	1402	330	2402	165	Filing a bri	ef in support of an appeal		
004 770 2004 385 Reissue filing fee	1403	290	2403	145	Request fo	r oral hearing		
005 160 2005 80 Provisional filing fee	1451	•	1451			institute a public use proceeding		
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201 86 2201 43 Independent claims in excess of 3	1809	770	2809	385	(37 ČFR 1	.129(a))		
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204 86 2204 43 ** Reissue independent claims	1801	770	2801	385	Request fo	r Continued Examination (RCE)		
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and over original patent	Other	fee (spe	Cify)					
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*or number previously paid, if greater, For Reissues, see above				-				
JBMITTED BY						(Complete (if applicable))		
Land (Color Care) Devict D. Donner	Regist	ration No	). 40	500		Total (047) 007 7400	$\overline{}$	

SUBMITTED BY (Complete (if applicable))						
Name (Print/Type)	David R. Burns	Registration No. (Attorney/Agent)	46,590	Telephone	(617) 227-7400	
Signature	1 Javel R	Bunn		Date	June 10, 2004	

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Dated: June 10, 2004

Signature: Namel (Sun)

\_ (David R. Burns)